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**Ministry of National Development Planning/  
National Development Planning Agency (BAPPENAS)**

# DESIGNING INTEGRATED SOCIAL ASSISTANCE IN INDONESIA

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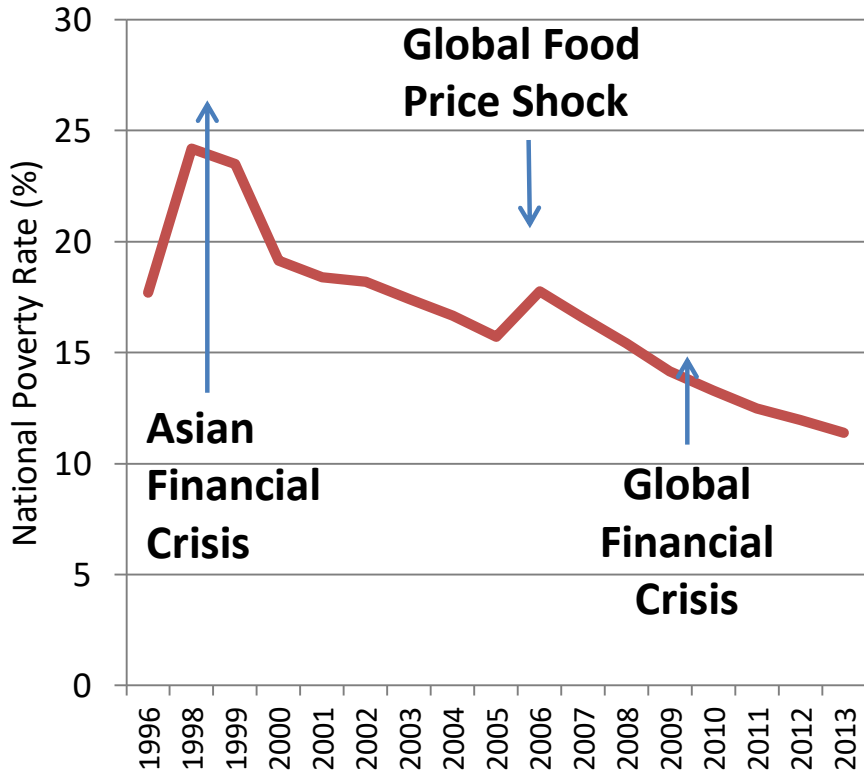
# OUTLINE

- The rationale for and challenges in developing comprehensive social assistance system
- Key policy and program challenges, and how have been overcome
- The way forward to sustain social assistance programs

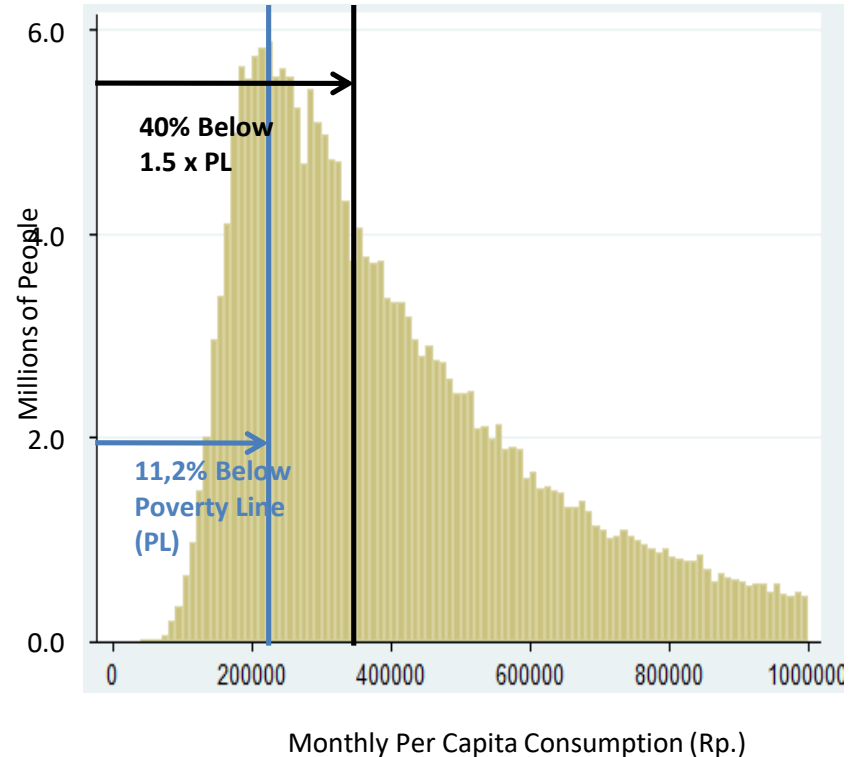


# POVERTY AND VULNERABILITY

Poverty has been falling, but the pace is slowing



Vulnerability high, small shocks can easily send households into poverty



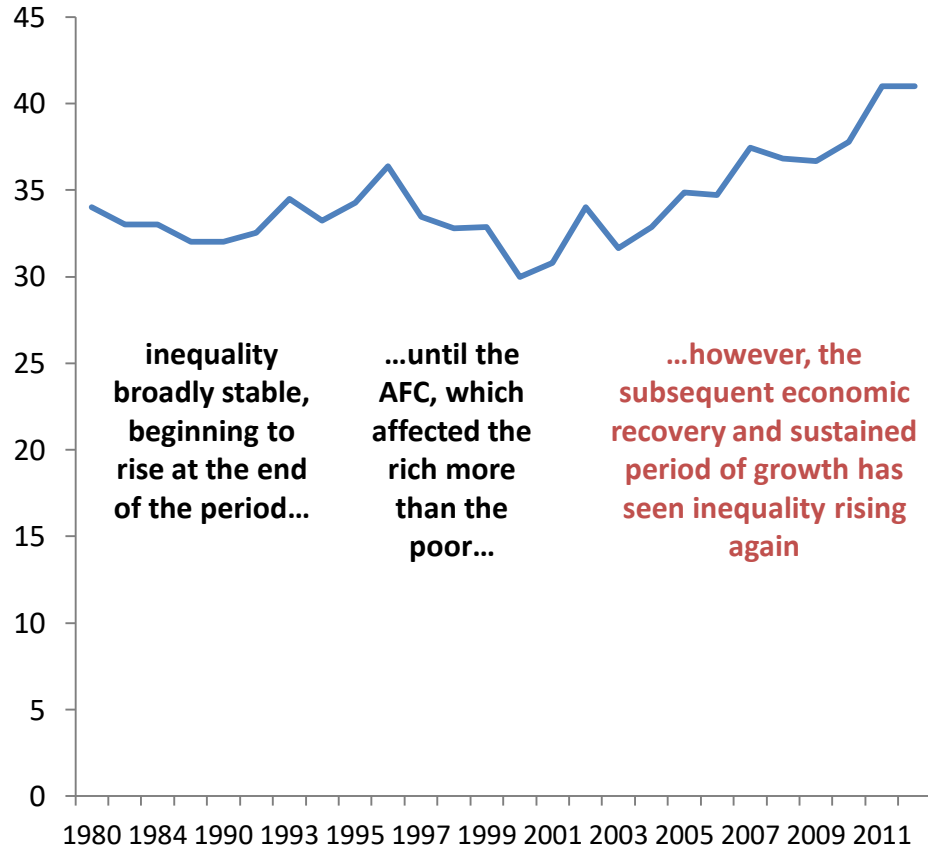
Source: Central Bureau of Statistics

Source: Susenas 2010, World Bank

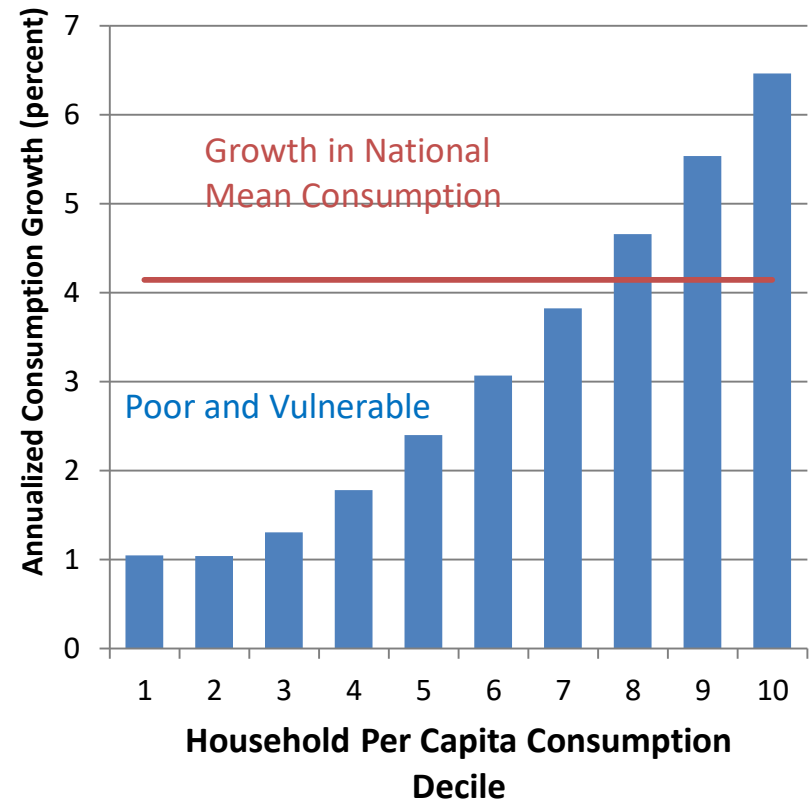


# INEQUALITY HAS BEEN RISING

## Gini Coefficient, 1980-2014



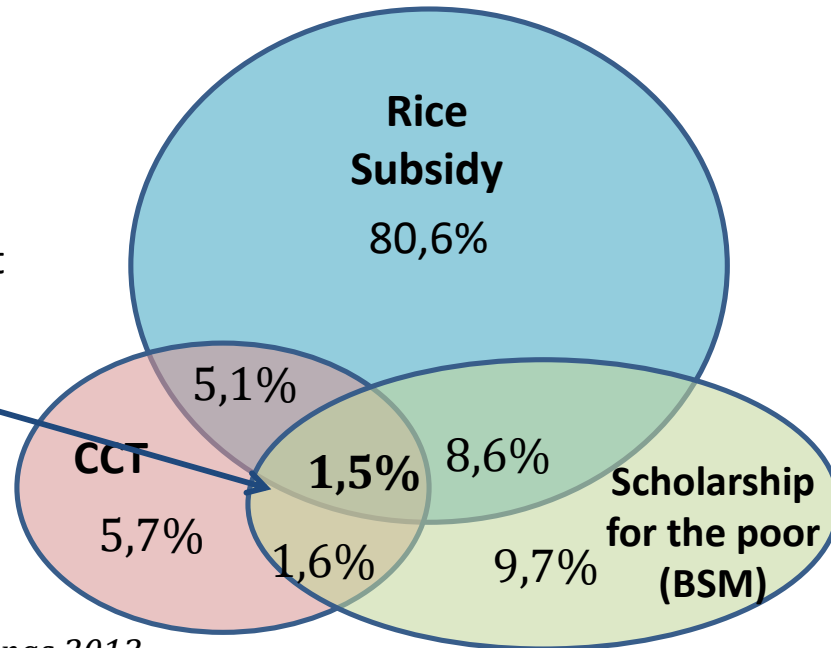
## Growth Incidence, 2003-10



Source: Susenas, Central Bureau of Statistics  
Notes: Nominal consumption Gini coefficient

# CHALLENGES IN SOCIAL ASSISTANCE COHERENCE

Only 1,5% out of 1<sup>st</sup> decil HH got Raskin, CCT, and BSM



Sumber: Susenas 2013

	Beneficiaries	Benefit
Rice Subsidy	15.5 Mil.HH (25%)	15 kg/HH/month
CCT	6 million HH (15%)	\$177/HH/year – avg
Scholarship (BSM/KIP)	21,7 mil.students (25%)	Elementary: \$35/year/student Junior HS: \$58/year/student High School: \$77/year/student
Health Premium	90.2 mill.people (38%)	

- Developing & updating database for the poor and vulnerable → inclusion & exclusion error
- Assessing the gaps in coverage as well as design → the remaining consists of i.e. informal sector, persons with disabilities & other vulnerable groups who are hard to reach.
- expanding coverage and improving quality of programs require technical & organizational capacities that should be adjusted continuously.



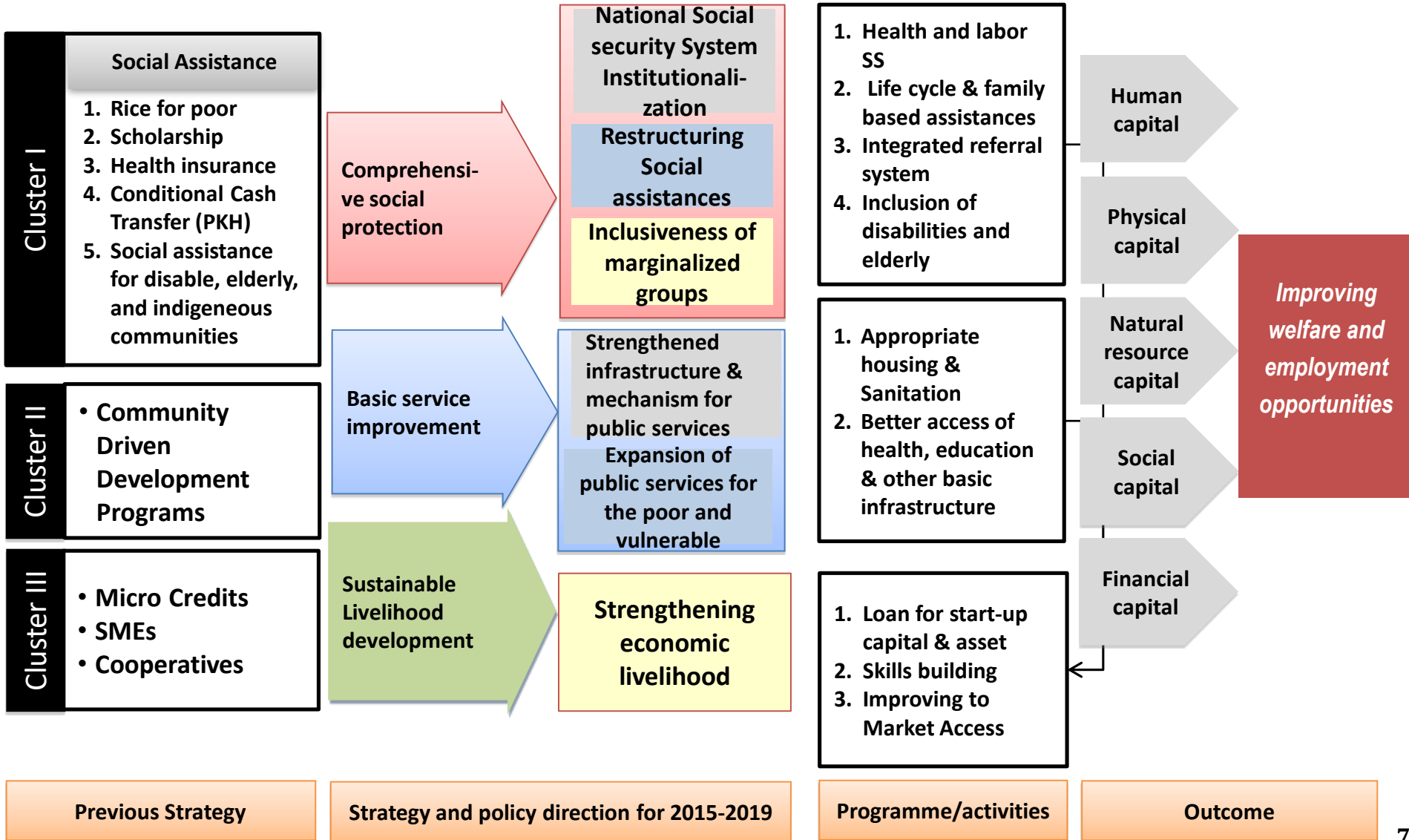
# NEGATIVE EFFECTS ON INDONESIA'S GROWTH

- **Inequities in access to social assistance may harm social capital**
  - Historical targeting of social assistance has not always gone to the poor
  - Some evidence that inequalities have increased crime and decreased social capital (Cameron and Shah 2012)
  
- **An inability of households to exit vulnerability and move into the middle class could weaken the expected future Indonesian middle class-driven consumption growth**
  - Less entrepreneurial activity and lower growth
  - Lower investment in human capital and lower growth
  
- **Increased social and political instability issues could lead to lower economic growth**
  - Political and social instability can lead to lower investment, which in turn can lead to lower growth.

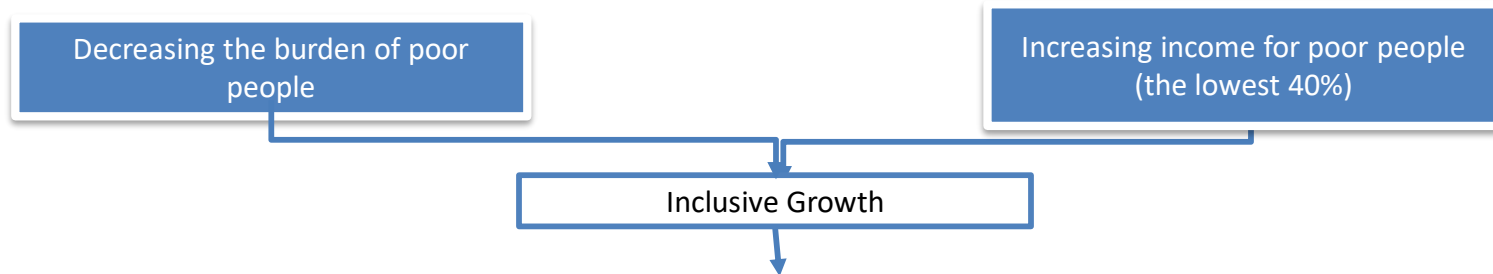


# A COMPREHENSIVE VIEW ON SOCIAL DEVELOPMENT

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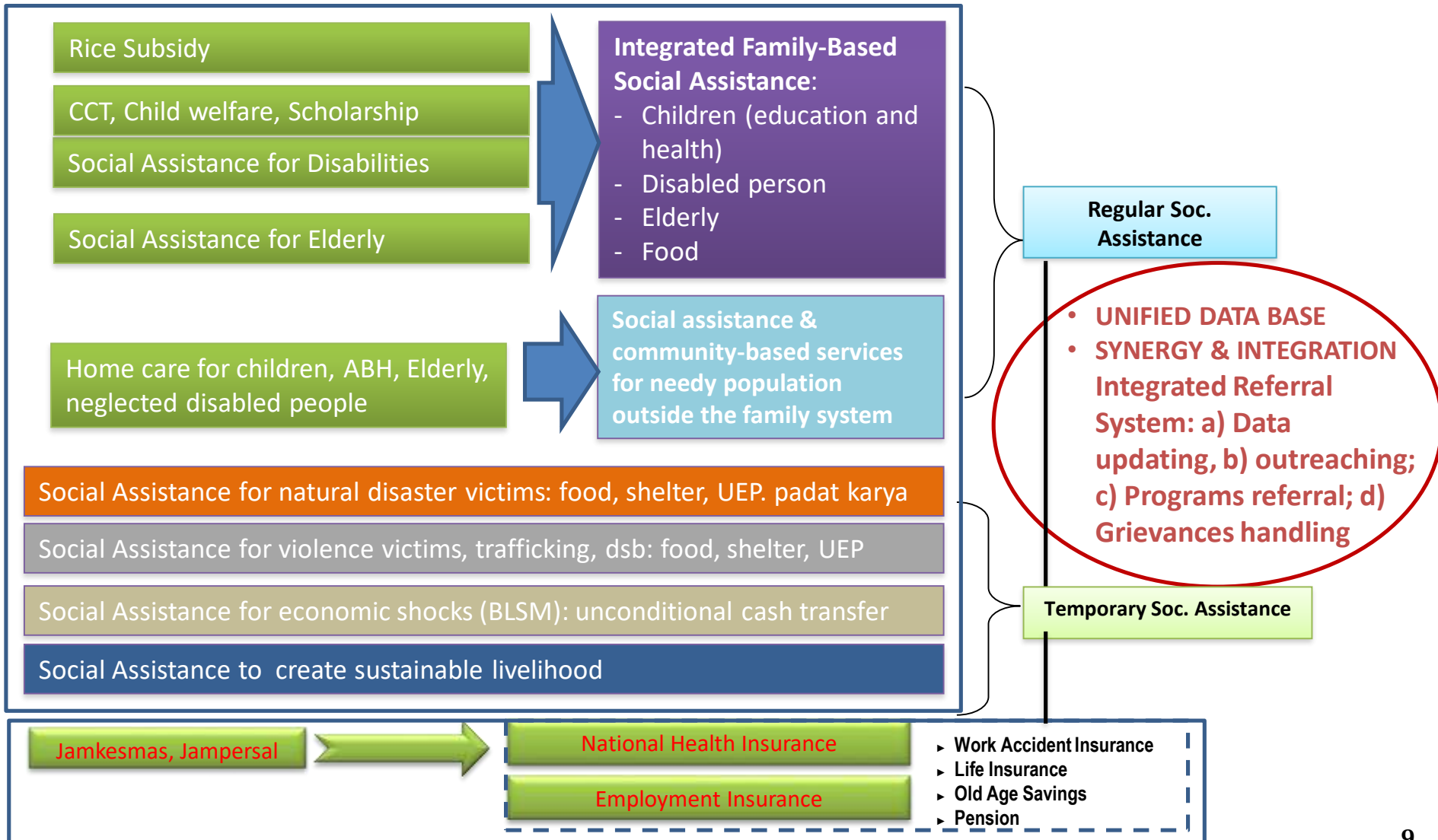
# POLICY DIRECTION IN RPJMN 2015-2019 TO REDUCE POVERTY AND INEQUALITY



Building Strong Foundation for Economy Growth to Achieve High Quality Job Opportunities	Implementing Comprehensive Social Protection	Developing Sustainable Livelihood (Family Development Welfare)	Expansion and Improving Basic Service
Expanding manufacturing sector to widen the new job opportunities with high quality	Re-structuring household-based social assistance and expanding the coverage through: <ul style="list-style-type: none"> <li>• Kartu Indonesia Sehat (KIS),</li> <li>• Kartu Indonesia Pintar (KIP);</li> <li>• Kartu Keluarga Sejahtera (KKS)</li> </ul>	Developing featured sector and local potency	Improving the provision of infrastructure and basic services
Supporting the regulations that encourage positive investment climate	Expanding the coverage of National Social Security System (SJSN) for vulnerable people and informal worker	Expansion of access to capital and financial service via strengthening microfinance system	Counseling poor people to basic right and basic service
Fixing the taxation system	Reinforcing social institutionalization (minimum service standard, integrated referral system, data, etc), as well as inclusion of disabilities and old age.	Developing capacity and skill of underprivileged people through improving the quality of entrepreneurial assistance	Developing and strengthening monitoring and evaluation system related to basic service provision
		Optimizing the unproductive land use for underprivileged people	



# TRANSFORMATION TOWARD COMPREHENSIVE SOCIAL PROTECTION

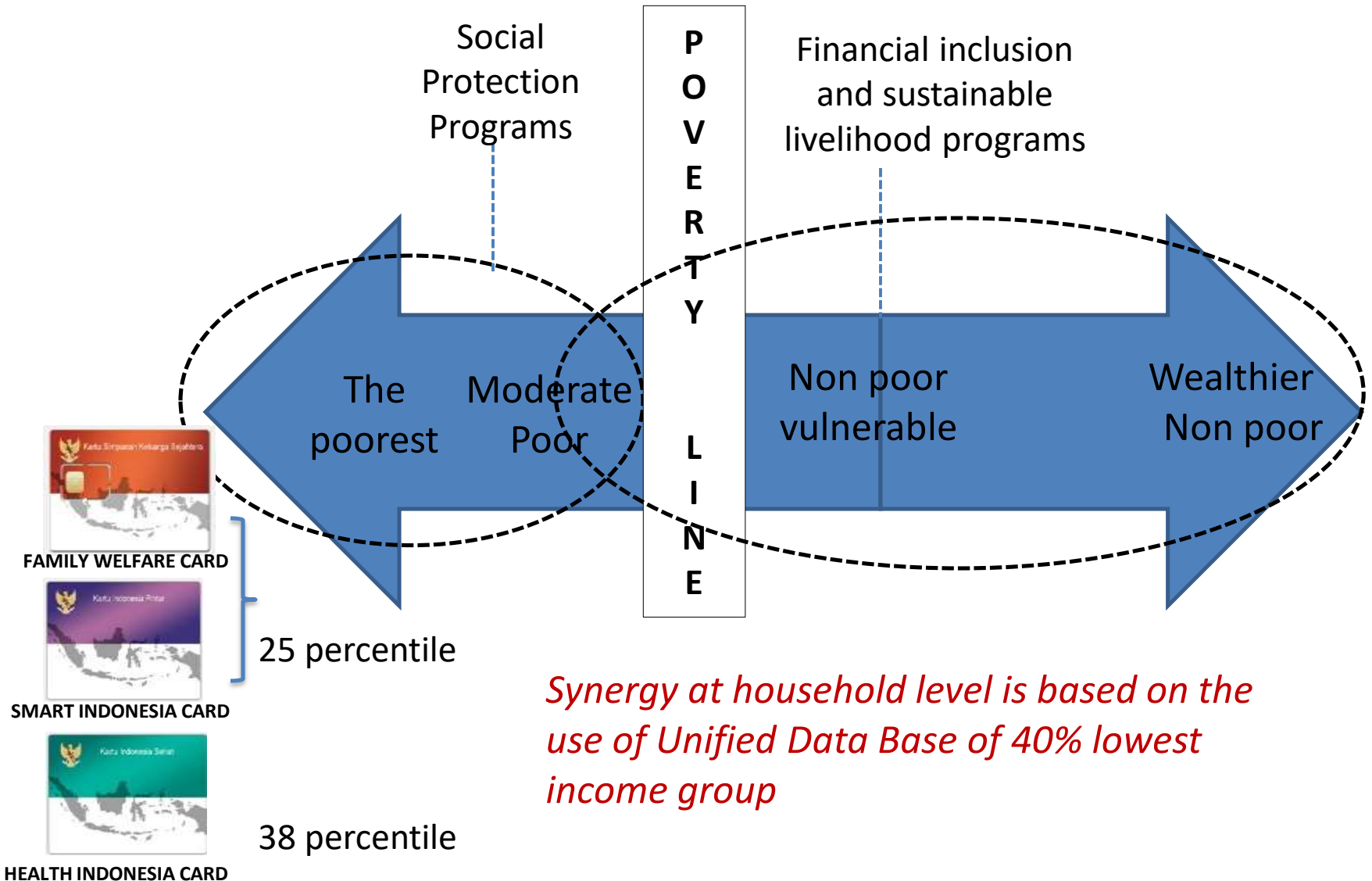






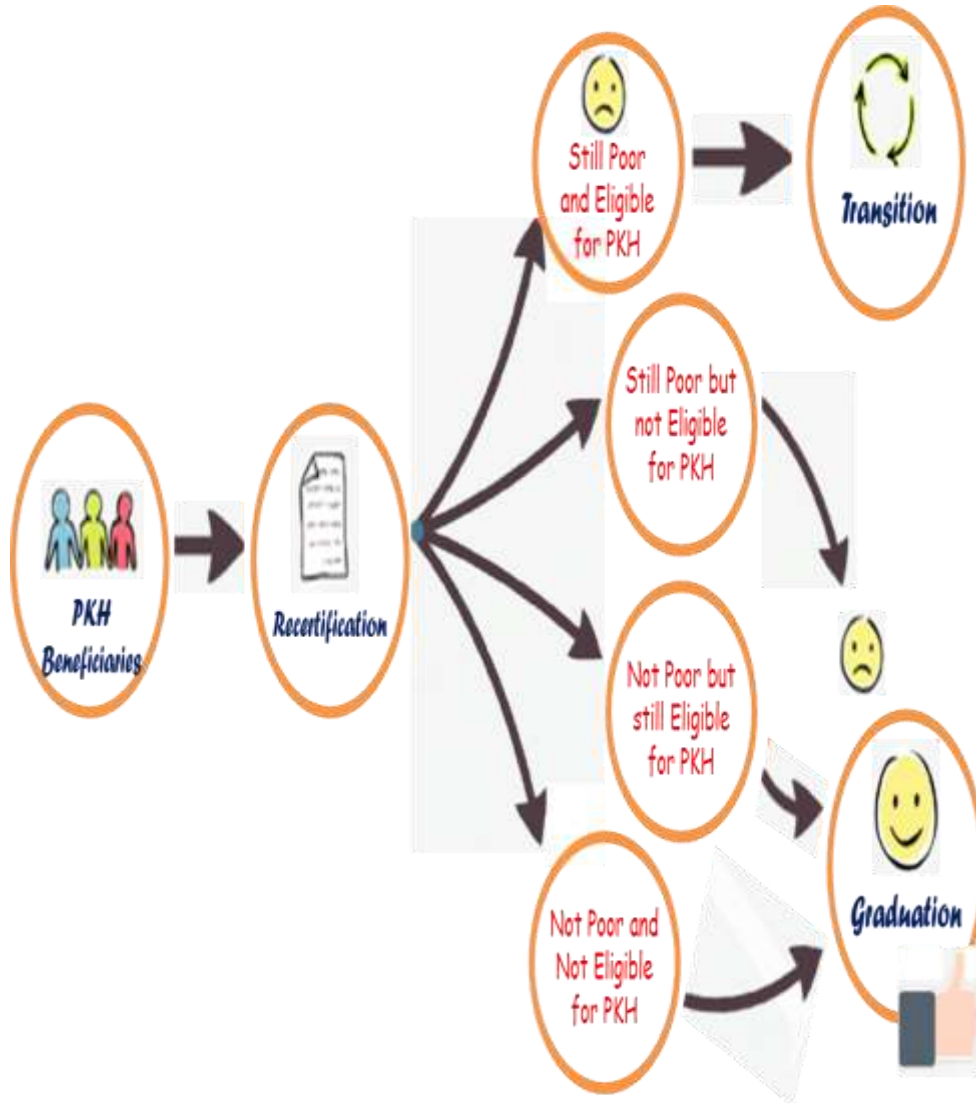
# SINERGY PROGRAMS AT HOUSEHOLD/FAMILY LEVEL

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# PREPARING EXIT STRATEGY



CCT beneficiaries, by cohort, are reviewed through **Recertification**.

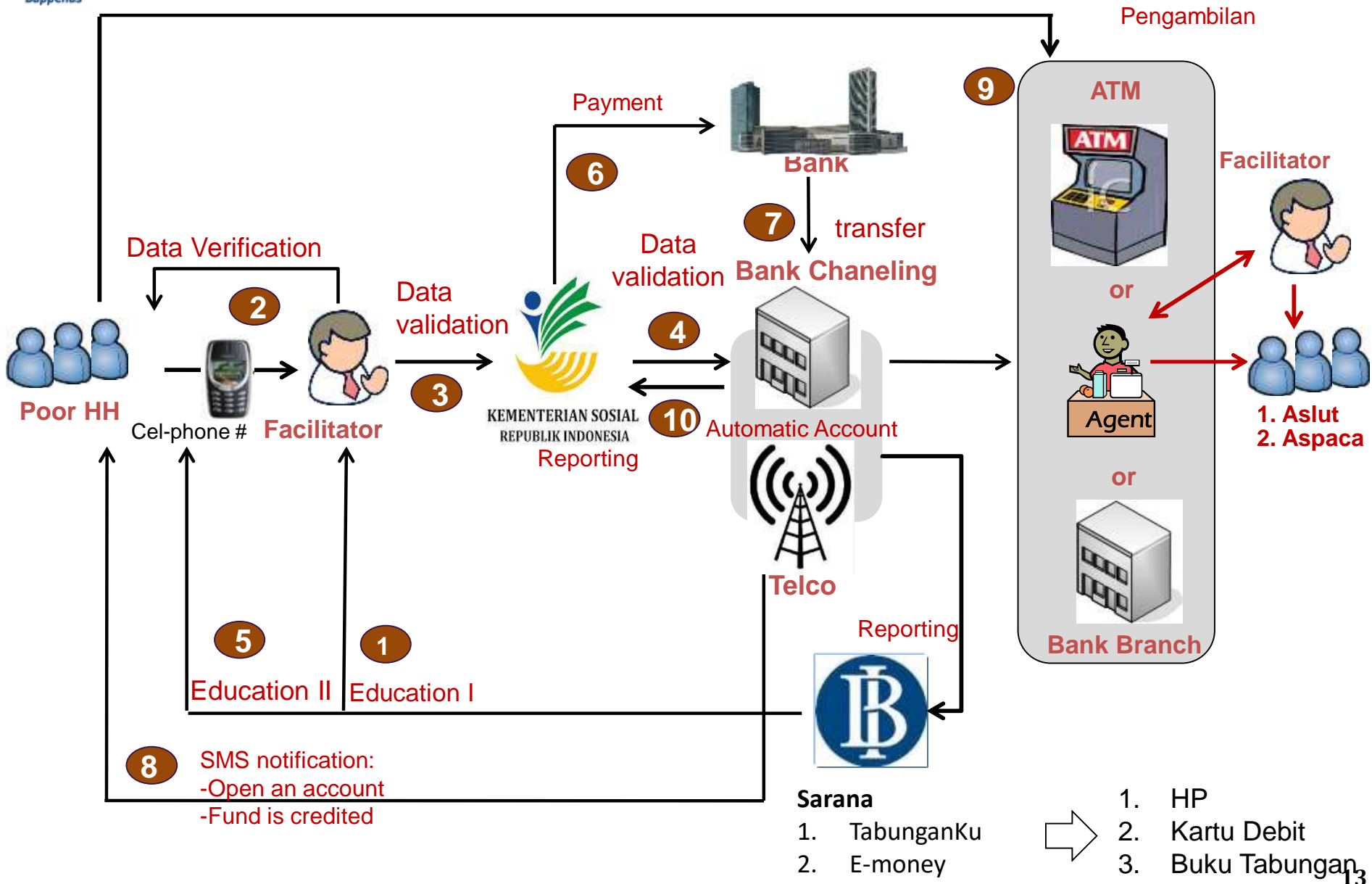
Two schemes of transformation:

- Transition:** receive transfer for additional 3 years and Family Development Session (FDS).
- Graduation:** no longer receive cash transfer, but get complementary assistance from national and local government programs

Transformation strategy could:

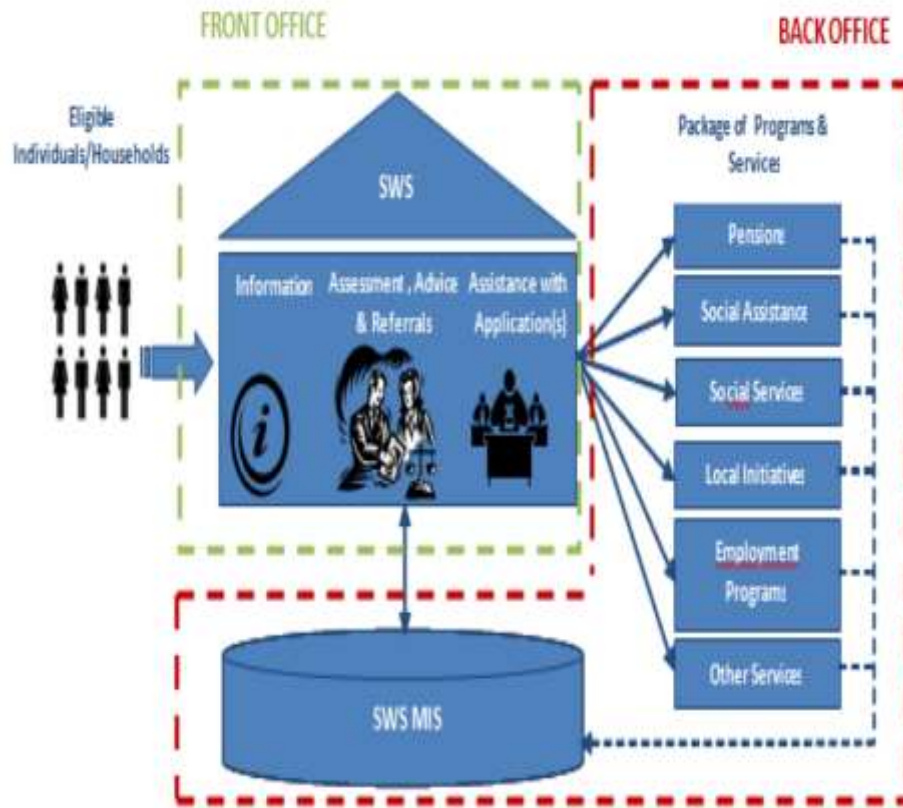
- Minimize dependency;
- Open opportunities for other poor families who have not been covered;
- Ensure the continuity of good behaviour resulted from program;
- Avoid *retrieval/revolving door effects*;
- Sustainable welfare improvement by linking to other complementary programs.

# BUSINESS MODEL OF DIGITAL FINANCIAL SERVICES FOR SOCIAL ASSISTANCE





# SINGLE WINDOW SERVICE AT LOCAL LEVEL



Source: Ebken, Cormac (2014)

## KEY FEATURES:

- Vertical and horizontal linkages
- Integrated into local mechanisms and institutions
- Outreach and facilitation by local social workers
- Practical, user-friendly and real-time apps- android and web

## SCOPE:

- Administrative Data Updating
- Complaints, Referrals, and Complaint Monitoring
- Program Catalog, Program Participation and Needs
- Integration of Services
- Dashboard

# EFFECTIVE IMPLEMENTATION NEEDS THE RIGHT ACTORS IN THE RIGHT ROLES



- A commitment to tackling inequality and poverty needs to start with lead government agencies.
- Clarify respective agencies roles and responsibilities to avoid overlap and confusion.
- Effective delivery of poverty programs depends on strong implementing agencies.
- Local government poverty initiatives and CSR could complement national programs and address constraints.
- Introduce innovation into the delivery of social assistance services – enhancing the ‘science of delivery’.
- Manage M&E systems that aim to improve delivery of poverty programs.
- Villages and local facilitators will play an increasingly important role.
- Communities, NGOs, Academia can help improve accountability in the delivery of poverty programs.



# CONCLUSIONS

1. Need a clear vision of where we want to be in 10-20 years → including regulatory framework setup
2. The programs design should be aimed at delivering long-term political support for significant social spending – not only poverty case based.
3. Addressing slowing poverty reduction and increasing inequality requires a number of policy responses and enabling environment that improve opportunity and capacity.
4. Addressing constraints on both the demand and supply side, which means that each actor must play their role and clarity about the relationship between each of these actors.
5. It encourages local governments support to improve supply side and budget allocation for social development, as well as local programs convergence.
  - Improve capacity of social workers, facilitators, and local government
  - Improve toward efficiency and effectiveness of implementation.

*Thank You*