

# **Embracing the E-commerce Revolution in Asia and the Pacific**

### with a focus on the CAREC members

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- Some slides are based on a joint ADB-ESCAP report titled "<u>Embracing the E-commerce Revolution in Asia and the Pacific</u>". Jong Woo Kang from ADB and Tengfei Wang from ESCAP led the preparation of the report.
- The views expressed in this presentation are those of the speaker and do not necessarily reflect the views of any organizations

## Key messages

- E-commerce is moving ahead, whether we like it or not.
- E-commerce revolution in Asia and the Pacific (including CAREC) presents vast economic potential.
- E-commerce market in the region remains highly heterogeneous in (i) economic factors and conditions, (ii) legal and institutional environment and (iii) social acceptance
- Developing an e-commerce ecosystem requires a holistic approach and concerted efforts by all stakeholders
- Partnership including partnering with regional e-commerce platforms is key to support developing countries and the least developed countries and make e-commerce inclusive





# Factors Affecting the Development of E-marketplace

#### **Economic**

- Affordability and access to ICTs
- Bandwidth availability
- Availability of online payment options
- Delivery infrastructures
- Economies of scale

Environmental readiness for e-commerce

## Individual readiness for e-commerce

E-marketplace development

#### **Social Acceptance and Awareness**

#### Firm level

- Confidence, risk aversion, and inertia
- Awareness, knowledge and understanding of e-commerce opportunities

#### Consumer level

- Awareness and knowledge of e-commerce benefits
- General and computer literacy
- English proficiency
- Trust in e-commerce vendors and postal services
- Perception of foreign products/vendors

#### **Legal and Institutional**

#### Normative institutions

- Importance of personal relationships in business
- Roles played by industry bodies and trade/professional associations

#### Regulative institutions

- Legislative measures related to e-commerce
- Measures making e-commerce affordable and accessible
- Policy initiatives that directly facilitate e-commerce activities
- Public-private partnership programs

#### Economic

Economic environment that affects accessibility and viability of e-commerce activities

### Legal and Institutional

Social and political environment that plays roles in the evolution of the legitimacy of ecommerce-related activities

### Social Acceptance and Awareness

Internalized norms that affect e-commerce-related behaviors of individuals and organizational decision-makers

ICT = information and communications technology.

Source: ADB compilation based on Kshetri (2007a, 2018a), North (1996), Parto (2005), Scott (1995, 2001), and World Bank (2016a).

Legitimacy to

participate in

e-commerce

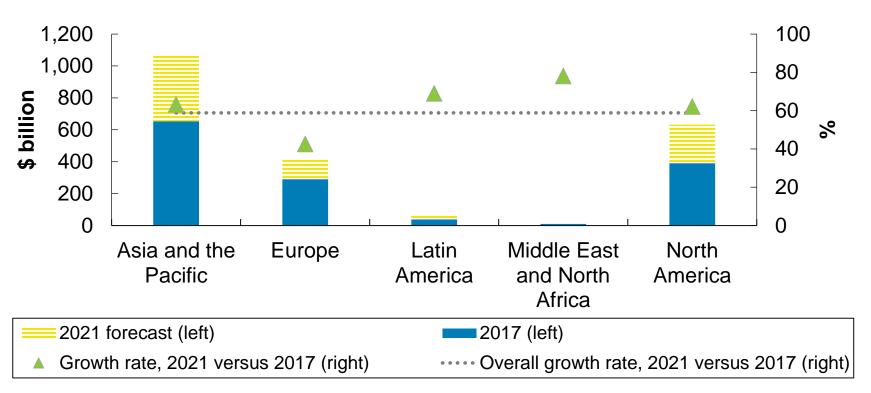






# Asia and the Pacific is the largest and fast growing e-commerce market

Comparison of Internet Retailing Market Size, 2017-2021 (forecast)



Note: Market size refers to the total goods and services sold through internet retail market. See Box 1.1 for the definition of internet retailing. Asia and the Pacific comprises of Australia; Azerbaijan; Hong Kong, China; India; Indonesia; Japan; Kazakhstan; Malaysia; New Zealand; the People's Republic of China; the Philippines; Singapore; the Republic of Korea; Taipei, China; Thailand; Uzbekistan; and Viet Nam. Source: Kshetri (2018) using data from Euromonitor International. Passport database.

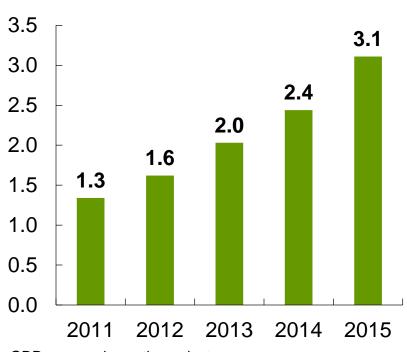






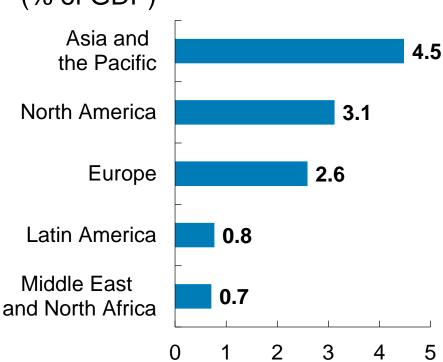
## It is also the largest as % of GDP





### Regional E-commerce, 2015





GDP = gross domestic product.

Note: Business-to-Consumer (B2C) e-commerce covers any contract for the sale of goods and/or services, fully or partially concluded by a technique for distance communication. Values refer to the total of goods and services sold through B2C transactions as a percentage of GDP.

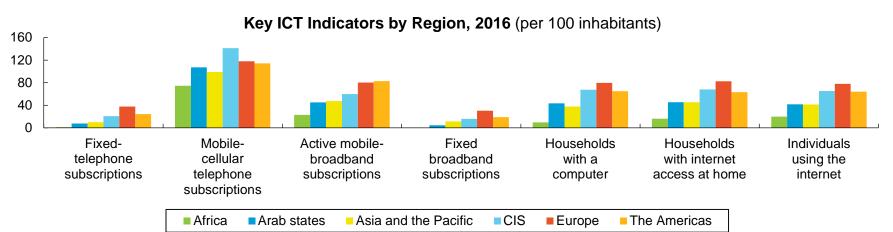
Source: Ecommerce Foundation (2016).



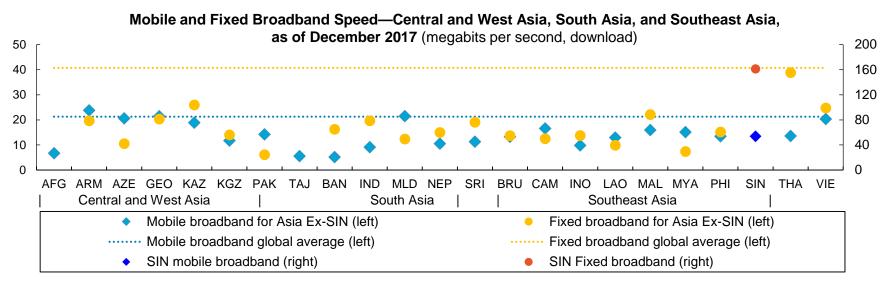




### ICT Infrastructure



Source: International Telecommunication Union. Statistics. https://www.itu.int/en/ITU-D/Statistics/Pages/stat/default.aspx

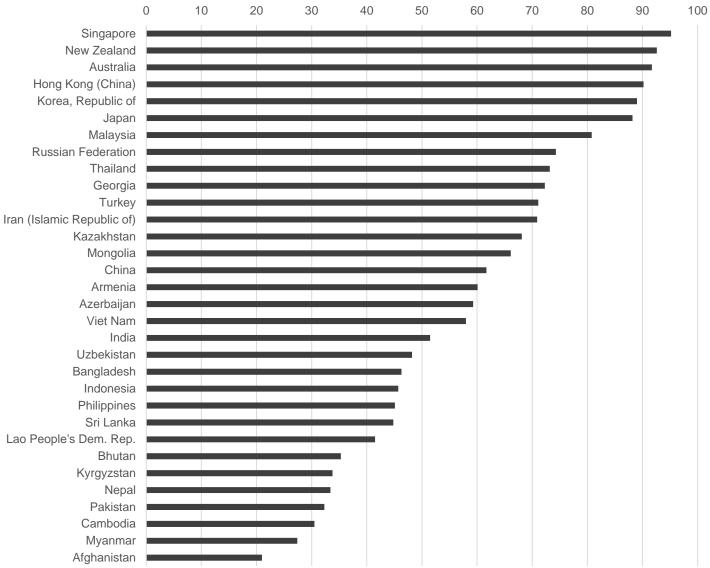


Source: Speedtest. Speedtest Global Index December 2017. http://www.speedtest.net/global-index





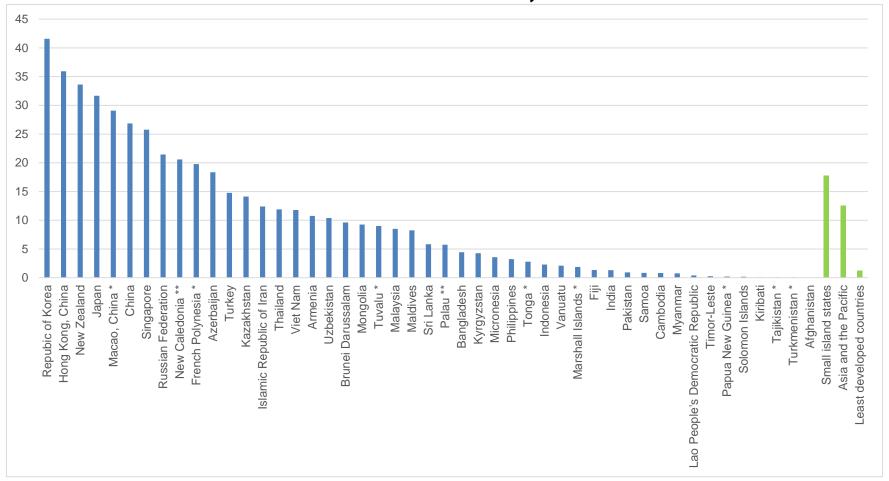
## Ranking according to the United Nations Conference on Trade and Development B2C E-commerce Index 2018







## Fixed-broadband subscriptions per 100 habitants in ESCAP member countries, 2017 or latest



Source: ESCAP, based on data from ITU (2017) World Telecommunication/ICT indicators database (2018). (accessed on 17 January 2019).





# E-commerce in selected CAREC members (1)

- Kazakhstan's e-commerce market is growing 55% annually and the market value is \$3.6bn (Kazakh TV, 2016; PPRO Financial, 2018).
- In Azerbaijan the key drivers of internet usage and online shopping growth are under 25 years old (yStats.com 2015).
- In Uzbekistan, mobile technologies promoted internet penetration. Key market players include aliexpress.com, eBay and Amazon.com
- In Georgia, In 2017 the project "Internetization of Tusheti" covered dozens of villages and areas in the mountainous areas of Georgia with wireless internet (in cooperation with private sector)





# E-commerce in selected CAREC members (2)

- Pakistan: 1) E-commerce sales going to reach \$1bn by the end of year 2018; 2) 85% of the e-commerce sales are based on cash on delivery (COD); 3) No. of internet users in the country have increased from 44.5 million to 52 million

   one of the basic causes of increase in e-commerce trading
- Source: Workshop on Environmental Readiness for E-Commerce: Economic, Legal, and
- Institutional Factors. Country presentation

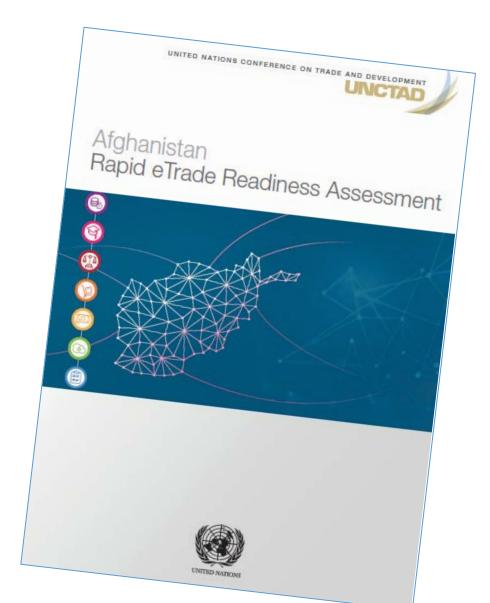
https://www.carecprogram.org/?event=workshop-ecommerce-readiness-dec-2018





# E-commerce in selected CAREC members (3)

• Afghanistan:









## Legislation in key areas of cyber laws

#### Existing legislation in key areas of cyber laws

	Electronic transactions	Consumer protection	Privacy and data protection	Cybercrime
Afghanistan	(draft)	No	No	No
Azerbaijan	Yes	121	Yes	Yes
PRC	Yes	Yes	No	Yes
Kazakhstan	Yes	4-0	Yes	Yes
Kyrgyz Republic	Yes	-	Yes	•
Mongolia	Yes	<b>1</b> -0	i¥-	-
Pakistan	Yes		(draft)	(draft)
Tajikistan	Yes	<b>4-</b> 0	Yes	1-1
Turkmenistan	Yes	-	-	-
Uzbekistan	Yes	.+:	No	Yes

Source: UNCTAD 2015 (annex 3)

Note: - signifies "no data available"





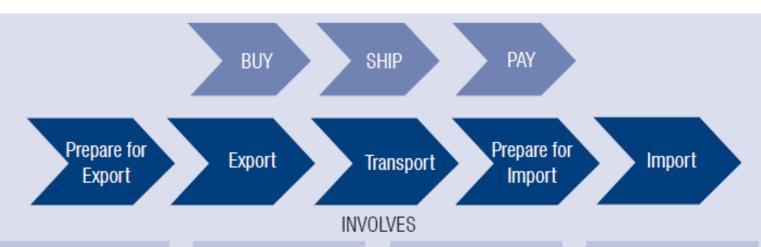
## Cross border e-commerce: key issues

- Market access: contains a wide range of topics including customs duties, valuation issues, movement of natural persons and access to data;
- Rules and regulations: touch on different issues including intellectual property rights, protection of personal information, consumer protection and competition;
- **Facilitation:** covers areas on paperless trade, e-signatures and digital authentication.





### Trade procedures also apply to e-commerce



#### Commercial Procedures

- Establish Contract
- Order Goods
- Advice on Delivery
- Request Payment
- Packing
- Certification
- Accreditation
- Warehousing

#### Transport Procedures

- Establish Transport
   Contract
- Collect, Transport and Deliver Goods
- Provide Waybills, Goods Receipts Status Reports, etc.

#### Regulatory Procedures

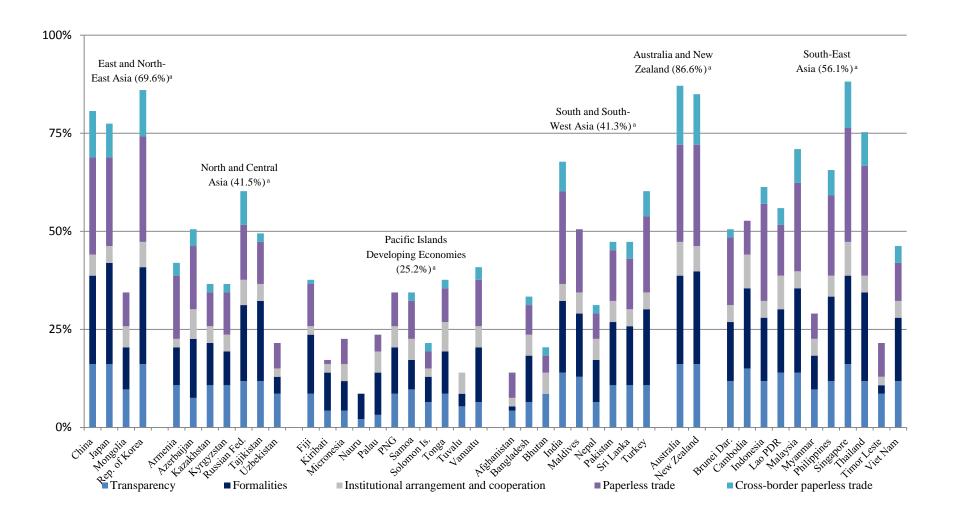
- Obtain Import/ Export Licenses, etc.
- Provide Customs
   Declaration
- Provide Cargo Declaration
- Apply Trade Security Procedures
- Clear Goods for Export/Import

#### **Financial Procedures**

- Provide Credit Rating
- Provide Insurance
- Provide Finance
- Execute Payment
- Issue Statements

Source: United Nations Centre for Trade Facilitation and Electronic Business (UN/CEFACT). 2008.

## Overall implementation of trade facilitation measures in 44 Asia-Pacific economies surveyed







## De Minimis Thresholds—Selected Asian Economies, as of April 2016

	Customs Duty and VAT/GST			
Economy	Local Currency			
Australia	AUD 1,000	781		
Brunei Darussalam	BND 400	301		
China, People's Republic of	Customs Duty: No Customs duty will be collected for import goods that fall into the category of "cross- border e-commerce retail goods"			
	VAT/GST: VAT and GST will be collected on 70% of the value of the goods imported for "cross-border e-commerce retail goods"			
India	INR 10,000 for product samples and gifts	150		
Japan	JPY 10,000	93		
Korea, Republic of	KRW 162,420	150		
Malaysia	MYR 500	127		
Philippines	PHP 10,000	192		
Singapore	SGD 400	301		
Taipei,China	TWD 3,000	103		
Thailand	THB 1,500	48		

GST = goods and services tax, VAT = value-added tax.

Notes: "Cross-border e-commerce retail goods" should be no more than CNY2,000 per person each time and no more than CNY20,000 per person each year. Foreign exchange rates as of 28 February 2018.

## To unlock the potential of digital trade and e-commerce, it is imperative to take on the following measures



Enhance affordability of and access to ICT



Institute legal, regulatory and institutional reforms



Improve logistics and delivery infrastructure



Intensify regional efforts to modernize and harmonize regulations

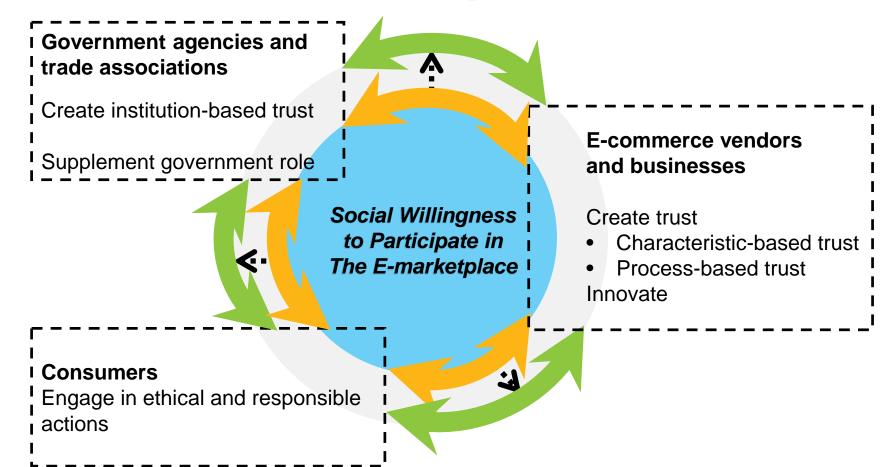


Broaden the epayment availability and options





# Creating a Virtuous Cycle in E-marketplace Development

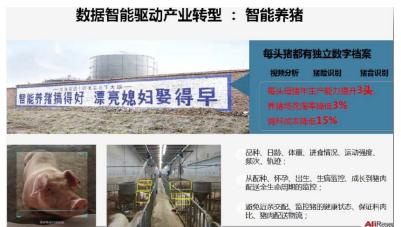


Source: ADB compilation based on Albers-Miller (1999), Ang et al. (2001), Levi (1998), and Zucker (1986).





### 2030 agenda for sustainable development





## E-commerce for inclusive development





# Cross-border e-commerce for rural development and SMEs?



A subsidiary of Alibaba Group signed a purchase deal for at least 800,000 durians from farmers' cooperatives in three eastern provinces of Thailand for sale in China in 2019.





# A journey of a thousand miles begins with a single step

- Partners: ADB, ESCAP, CAREC Institute, World Bank, UNCTAD, World Customs Organizations...
- Work with regional e-commerce platforms to sell national products to overseas markets.
   Such cooperation will have spill over effects: the least developed countries may also learn the advanced knowledge on cross-border ecommerce; build their capacities in developing e-commerce; and identify more business opportunities.





### A few questions in the context of CAREC

- 1) What are the drivers of e-commerce at the national level, and what kind of public-private partnerships can be leveraged to promote e-commerce in least developed countries and developing countries?
- 2) What critical regulatory and policy framework should be put in place to support developing and the least developed countries to build up their competitiveness in goods and services through e-commerce?
- 3) How can the work of donors and partners play a role in prioritizing the agenda for e-commerce development?
- 4) As data on the digital economy and electronic commerce underpin evidence-based policymaking, what are the solutions to collect such data.





http://www.unescap.org/

https://www.unescap.org/our-work/trade-investment-innovation

https://artnet.unescap.org/sti

## Thank you!



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JUNE 2018



